

General

- **How many officers does the UCF Police Department have? Are additional officers brought in for large events?**
 - UCFPD currently has about 80 sworn officers. For large events, like football game days, we will bring in officers from outside agencies to ensure a safe environment.
- **Do UCF Police patrol other campuses besides the main one?**
 - Yes, UCF Police patrol all UCF campuses, including the main campus, UCF Downtown, Rosen College of Hospitality Management, and the Health Sciences campus is Lake Nona.
- **Is there a police substation downtown?**
 - UCFPD has a downtown substation at 398 W Amelia St, Orlando FL 32801, which is about a block away from UnionWest. Officers patrol the UCF Downtown campus 24/7. For safety information about UCF Downtown, please visit <https://www.ucf.edu/downtown/experience/#safety>.
- **Is campus safe?**
 - Despite prevention efforts, crime is a reality everywhere, including UCF. Whether on or off campus, always stay aware of their surroundings. That means removing distractions – like ear buds or phones – and paying attention to what’s going on around you.
- **Are there undercover officers on-campus?**
 - The UCF Police Department will use non-uniformed detectives for criminal investigations, and some sworn officers drive unmarked police cruisers. Officers on patrol are almost always in uniforms and marked police cars.
- **Is UCF’s campus open to the public?**
 - UCF is a public university, meaning anyone can come to our campuses, with some limitations for housing buildings and ticketed events, for example. UCF Police officers do have the option of trespassing individuals from campus who are in violation of law or established rules of the UCF Board of Trustees.
- **How do you sign up for UCF Alerts?**
 - All students, faculty and staff are automatically enrolled to receive UCF Alerts to their campus email. Students have the option to add alternate email addresses to their account by logging into myUCF and changing the emergency email and personal email options under “UCF Alert” in the “Personal Information” section.
- **What is the number one crime at UCF?**
 - The most common crime on campus is theft. We encourage students to never leave their items unattended, lock up their vehicles and homes, and register their property with UCFPD for free. UCF’s campuses are safe but are still affected by crime, so it’s important to stay aware of your surrounding and to say something to police immediately if you see something suspicious.

- **Will UCFPD contact parents if an incident arises involving their student?**
 - Only in a medical emergency. If a student is involved in a crime or reports an incident to UCFPD, parents or legal guardians will not be contacted.

Crime Prevention

- **What are signs of distress to look for in students?**
 - At UCF, we work closely to ensure our campus is safe, but sometimes that requires help from the community. The Student of Concern process allows students, staff, faculty, and UCF community members to report concerning behavior exhibited by a student. To report a person of concern or learn more about what to look for, visit <https://scs.sdes.ucf.edu/concern/#:~:text=The%20Student%20of%20Concern%20Process,the%20Student%20of%20Concern%20Form.>
- **What is the information for confidential reporting?**
 - Crimeline, available at 800-423-TIPS (8477), is a completely anonymous tipline for any criminal activity that will let UCFPD if the tip involves UCF's campuses. In an emergency, it's always best to dial 911. UCF Victim Services is available for confidential reporting 24/7 by calling 407-823-1200 or texting 407-823-6868. Advocates can listen to a concern, provide resources and help answer any questions you may have.
- **What are the blue lights poles around campus?**
 - There are more than 260 emergency blue light phones between UCF's main campus, Rosen's College of Hospitality, the Health Sciences campus in Lake Nona, and at UCF Downtown. These blue light phones offer a direct connection to a UCF Police dispatcher once the red button is pressed. The dispatcher can communicate with you through the speaker and will also be able to identify which blue light phone the call is coming from and can send officers to the area immediately. For more information about emergency blue light phones, visit <https://police.ucf.edu/blue-light-emergency-phones>.
- **I'm afraid of walking on campus alone at night. What should I do?**
 - If a student feels unsafe while walking on campus, we encourage them to call UCFPD's non-emergency line at 407-823-5555. An officer will be able to walk them to their destination on any UCF campus.
- **Should students register their electronics in case of theft?**
 - UCF Police highly recommends registering your property so we can return it to you if it's found or recovered. You can find more information about registering your property with UCF Police for free here: <https://police.ucf.edu/bikeproperty-registration>
- **When are the self-defense classes held? Are these only on main campus?**

- Might Knights self-defense classes are typically held at least once per month during fall and spring semesters. These free courses are designed to provide attendees with information, tactics and options which we believe may be useful for various types of crimes perpetrated against victims. A valid UCF or Valencia College affiliated e-mail account must be used when registering for this course. If you have a group of 12 or more and would like to host a private self-defense class for your group, please email policecr@ucf.edu. For more information or to sign up for a course, visit <https://police.ucf.edu/self-defense>.

Medical

- **Who should I call if I'm experiencing a medical emergency?**
 - Always dial 911 in an emergency. If the call comes from somewhere on campus, it will connect to a UCF dispatcher, who can determine if a police, fire or medical response is needed.
- **When is the campus clinic open?**
 - The UCF Health Center is open Monday through Friday from 8:30 a.m. until 5 p.m. Student Health Services is closed for all holidays observed by the University, and hours may be slightly reduced during the summer and break periods.

Housing

- **Should students keep their room doors closed/locked at all times?**
 - Yes. UCFPD encourages everyone to always lock their vehicles and homes. If sharing an apartment, it's always best to ensure your items are safe from roommates and guests by keeping individual doors locked.
- **Are UCF-affiliated properties considered "on-campus?"**
 - UCF-affiliated housing properties are in UCFPD's jurisdiction, and they include Knights Circle, NorthView and Pointe at Central.
- **Are housing complexes monitored by police overnight?**
 - UCF Police officers will patrol UCF-affiliated housing complexes during all shifts, however, they do not have designated officers on property at all times.
- **Where can on-campus residents find information about severe weather or hurricane procedures?**
 - You can find information about severe weather, including hurricanes, at UCF here: <https://www.ucf.edu/hurricane>.
- **Do the residential facilities automatically lock when you leave the room?**

- This depends on the community, but most doors must be manually locked. We recommend contacting Housing for more information about this. And remember to never let someone follow you into a building that requires key card access. It may seem rude, but it's best not to hold the door for them. Let it shut behind you so they are required to use their key card.
- **Do we need personal property and/or renters' insurance if something is stolen, missing, or damaged on campus?**
 - Please reach out to UCF Housing for on-campus residences by calling 407-823-4663 or emailing housing@ucf.edu. For off-campus residences, please reach out to the specific apartment complex.